



## Quality Policy

Thorntons Recycling collects household, commercial and industrial solid wastes and hazardous and non-hazardous liquid waste. Materials are processed at a number of waste management facilities where the primary objective is to maximise recycling/recovery of all materials in a safe manner. We are committed to achieving the highest possible level of service for our customers. As a leading waste management company in Ireland, Thorntons Recycling is striving to attain Quality excellence through our Integrated Management System (IMS) by continually improving performance and processes and aligning the strategic direction of the business with our quality objectives.

- Our aim is to continuously exceed our customers' expectations and to progress our competitive position in the market through continuous improvements to our processes, quality and organisational efficiency.
- It is our policy to implement and maintain an effective quality system, which is periodically reviewed, and if necessary revised to meet the requirements of our customers and our company.
- We are committed to compliance with statutory requirements, the needs and expectations of our interested parties and continuous improvement of the management system.
- We aim to provide a framework for setting and reviewing quality objectives.
- We are committed to ensuring that all employees understand this policy and we will review it continuously for suitability.

Signed:

A handwritten signature in black ink, appearing to be "M. J. O'Connell", is written over a horizontal line.

Date:

13/9/22

Title:

Chief Executive Officer (CEO)